

Product Information Sheet

COMMISSION DELEGATED REGULATION (EU) 2023/1669 with regard to the energy labelling of smartphones and slate tablets

1. Trademark OPPO		2. Model identifier CPH2819
3. General product parameters:		
Parameter		Value
4. Device type		Smartphone
5. Operating system		Android
6. Energy efficiency class		A
7. Battery user-replaceable		Yes
8. Battery endurance per cycle ($END_{device}[h]$)		67
9. Battery endurance in cycles - default settings [cycles]		1 600
10. Rated battery capacity ($C_{rated}[mAh]$)		5 950
11. Shipped with protective cover		No
12. Repeated free fall reliability test - falls without defect [n]		270
13. Repeated free fall reliability test - falls without defect, tested in fully extended state [n]		n.a.
14. Repeated free fall reliability class		A
15. Ingress protection rating		IP64
16. Specified immersion depth in water, in case of IPx8 [m]		n.a.
17. Screen scratch resistance on Mohs hardness scale		5
18. Charger	Required output power [W]	10
	Receptacle type (at device end)	USB-C
Repairability information:		
19. Minimum guaranteed availability of operating system security updates, corrective updates and functionality updates (years)		5
20. Repairability Class (based on the index below)		B
21. Repairability Index		3,75
21a. Disassembly Depth (S_{DD}) score		2,85
21b. Fasteners (type) score (S_F)		4,30
21c. Tools (type) score (S_T)		3,00
21d. Spare Part score (S_{SP})		5
21e. Software Updates (duration) score (S_{SU})		3
21f. Repair Information score (S_{RI})		5
22. Weblink to information on spare parts availability for professional repairers and end users		https://support.oppo.com/en/answer/?aid=2204306

23. Weblink to repair instructions for end-users	https://support.oppo.com/en/answer/?aid=2204306
24. Weblink to indicative pre-tax prices	https://support.oppo.com/en/answer/?aid=2204306
Additional information:	
25. Minimum duration of the guarantee offered by the supplier [months]	24

<p>EPREL registration number: 2511896</p> <p>Model placed on the Union market from 01/02/2026.</p>		 <p>https://eprel.ec.europa.eu/qr/2511896</p>
Supplier: Reflection Investment B.V. (Importer)	Website:	
<hr style="border-top: 1px dashed black;"/>		
Customer care service:		
Name: OPPO service	Website: https://support.oppo.com/	
Email: support@oppo.com	Phone: /	
Address: /		